

NAICS CODES

CAGE CODE: 4RCB3

336413 (PRIMARY) Other Aircraft Parts and Auxiliary Equipment Manufacturing
332710 Machine Shops
332919 Other Metal Valve & Pipe Fitting Manufacturing
332999 Other Miscellaneous Fabricated Metal Product Manufacturing
334419 Other Electronic Component Manufacturing
335931 Current-Carrying Wiring Device Manufacturing
336411 Aircraft Manufacturing
423510 Metal Service Centers
423610 Electrical Apparatus and Equipment, Wiring Supplies
423860 Transportation Equipment and Supplies
488190 Other Support Activities for Air Transportation

Small Business: P0906287

Veteran Owned, designated Small Business.

Repair Station

- FAA Part 145 I1WR659X
- EASA Part 145
- EASA.145.6287
- ISO 9001 : 2015 / AS-9100 Current Certified
- 0712-231-A
- FAA Part 21 PAH Holder
- NADCAP
- AC 7108 & 7108/1

Contact:
Business Development
CAIsales@cai.aero

Repair Station Number I1WR659X

World-Class Aircraft Interior AOG Team

Commercial Aircraft Interiors AOG customer support is available 24 hours a day with response times determined by the type of support required.

AOG (AIRCRAFT ON GROUND).

Is a term indicating that a problem is serious enough to prevent an aircraft from flying. There is a rush to acquire the parts to put the aircraft back into service, and prevent further delays or cancellations to the planned itinerary.

AOG applies to any material or parts required immediately for an aircraft to return to service.

Commercial Aircraft Interiors AOG team members take on the challenge with the same professionalism and determination for which we are known. Our team considers the safety of passengers and crew members who fly our customer's airplanes as their highest priority. Our personnel work in conjunction with the carriers maintenance department by supplying materials, parts and documentation support very rapidly. Our customer support will provide a response to these situations within 4 hours. Before our AOG team begins maintenance on the grounded aircraft, a parts kit inclusive of items processed by our Repair Station and manufactured by our Fabrication Facility is gathered in our 180,000 sq ft facility located in Arlington Washington, U.S.A. The Commercial Aircraft Interiors team will ship the kit to locations around the world meeting our team who is already prepared to perform the installation or repair.

In order to provide the soonest response, please have the following information readily available when contacting our Customer Support representative regarding your AOG request.

1. Operator
2. Manufacturer Serial Number (MSN)
3. Location of AOG (Aircraft on ground)
4. Point of contact (POC)
5. POC phone number and email
6. Detailed description of the problem.

TECHNICAL SUPPORT

Contact Customer Support at aog@cai.aero or 360-770-7284 to outline the nature of technical problem and communicate the priority of the request.

